



IDHAYA COLLEGE FOR WOMEN

(Accredited by NAAC with "A" Grade (CGPA:3.15) & ISO 9001:2015 Certified Institution)

(Recognized by UGC with 2(f) & 12(B), Affiliated to Alagappa University, Karaikudi)

AROCKIA NAGAR, SARUGANI - 630 411, Sivagangai Dt. - 630 411.

Date 29/05/2022

Report on results and details of Students Satisfaction Survey (SSS)

Idhaya College for Women is the institute which got embedded with the inherent feedbacks/surveys on continuous basis. Students Satisfaction Survey (SSS) is one among these surveys. This survey includes majorly the questionnaire recommended by NAAC. Apart from Teaching-Learning and Evaluation aspects, the survey has included the institution infrastructural and welfare aspects too. The organisation of survey, guidelines, questionnaire and the results are provided as follows.

Student Satisfaction Survey Key Indicator-2.7.1

Under Criterion II of Teaching - Learning and Evaluation

(Includes the questionnaire suggested by National Assessment and Accreditation Council (NAAC))

Guidelines for Students:

The Higher Education sector is highly competitive. To impart quality education and provide competent resources to the society, stakeholder's inputs create a cutting edge in achieving this. Our institute Idhaya College for Women, Sarugani being on the top amongst the private Arts & Science college with accreditation in NAAC, ISO strives to reach high altitudes with continuous inputs especially from the major stakeholder's, i.e., our students. Your genuine input and suggestions will take it to the greater heights. Please join us in reaching this goal and setting up a benchmark in the society in creating & nurturing world's best outcomes.

As a student you have to respond to all the questions given in the following format with her sincere effort and thought. Yours identity will not be revealed. This survey is being conducted by our Institute and its motto is to upgrade the quality in higher education.



Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has three responses, choose the most appropriate one.

The responses given by the students for the questionnaire provided to the students are given below.

In overall, 83% students strongly agree with the statement that the quality of Teaching-Learning process in the institute is very good.



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AQAR – [2021 – 2022]

Student Satisfaction Survey

2.7 Student Satisfaction Survey

2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)

I. Personal Details:

1. Student Name :
2. Email ID :
3. Name of the Programme :
4. Class :

II. SSS Questionaries':

S.No.	Questions	1	2	3	4	5
1	Punctual to the Class	Every Time	Usually	Occasionally	Rarely	Never
2	Completes syllabus of the course on time	100%	80%	60%	50%	10%
3	Makes alternate arrangement of class in his/her absence	Every Time	Usually	Occasionally	Rarely	Never
4	Focus on Syllabus	100%	80%	60%	50%	10%
5	Create Self-Confidence	Always Fair	Usually Fair	Sometimes Unfair	Usually Unfair	Unfair
6	Refers to latest developments in the field	Strongly Agree	Agree	Partial	Rarely	Not Agree
7	Share the answers of class tests or internal test questions after the conduct of the class tests/Internal tests	Strongly Agree	Agree	Occasionally Agree	Rarely	Not Agree
8	Approach towards developing professional skill among students	Strongly Agree	Agree	Occasionally Agree	Rarely	Not Agree
9	Infrastructure Facilities	Excellent	Very	Good	Fair	Poor

			Good			
10	How well did the teachers prepare for the classes?	Excellent	Very Good	Good	Fair	Poor
11	The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.	Strongly Agree	Agree	Occasionally Agree	Rarely	Not Agree
12	Was your performance in assignments discussed with you?	Strongly Agree	Agree	Occasionally Agree	Rarely	Not Agree
13	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth	Always Fair	Usually Fair	Sometimes Unfair	Usually Unfair	Unfair
14	The teachers identify your strengths and encourage you with providing right level of challenges	Strongly Agree	Agree	Occasionally Agree	Rarely	Not Agree
15	Teachers are able to identify your weaknesses and help you to overcome them	Strongly Agree	Agree	Occasionally Agree	Rarely	Not Agree
16	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	Strongly Agree	Agree	Occasionally Agree	Rarely	Not Agree
17	Teachers encourage you to participate in extracurricular activities	Always Fair	Usually Fair	Sometimes Unfair	Usually Unfair	Unfair
18	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences	Strongly Agree	Agree	Occasionally Agree	Rarely	Not Agree
19	How well were the teachers able to communicate?	Excellent	Very Good	Good	Fair	Poor
20	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make	Strongly Agree	Agree	Occasionally Agree	Rarely	Not Agree

	you ready for the world of work					
21	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching	100%	80%	60%	50%	0%
22	Teachers inform you about your expected competencies, course outcomes and programme outcomes	Always Fair	Usually Fair	Sometimes Unfair	Usually Unfair	Unfair
23	Your mentor does a necessary follow - up with an assigned task to you	Strongly Agree	Agree	Occasionally Agree	Rarely	Not Agree
24	The teachers illustrate the concepts through examples and applications	Strongly Agree	Agree	Occasionally Agree	Rarely	Not Agree
25	The overall quality of teaching - learning process in your institute is very good	Excellent	Very Good	Good	Fair	Poor

Give three observation / suggestion to improve the overall teaching - learning experience in your institution.

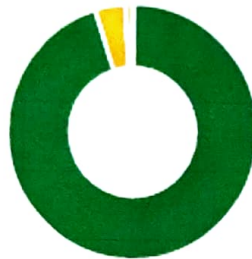
- a)
- b)
- c)


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Student Satisfaction Survey Chart

1.) Punctual to the Class

Every Time (95) Usually (4) Occasionally (0) Rarely (1) Never (0)



2.) Completes syllabus of the course on time

100% (86) 80% (13) 60% (1) 50% (0) 10% (0)

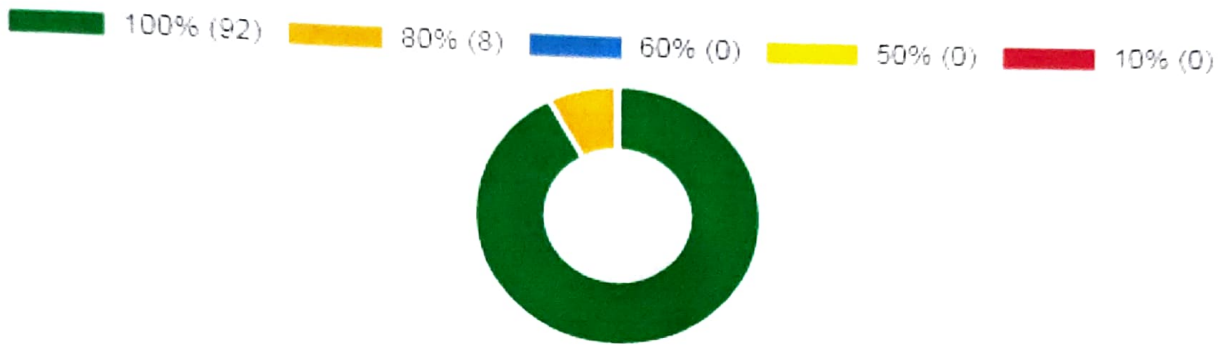


3.) Makes alternate arrangement of class in his/her absence

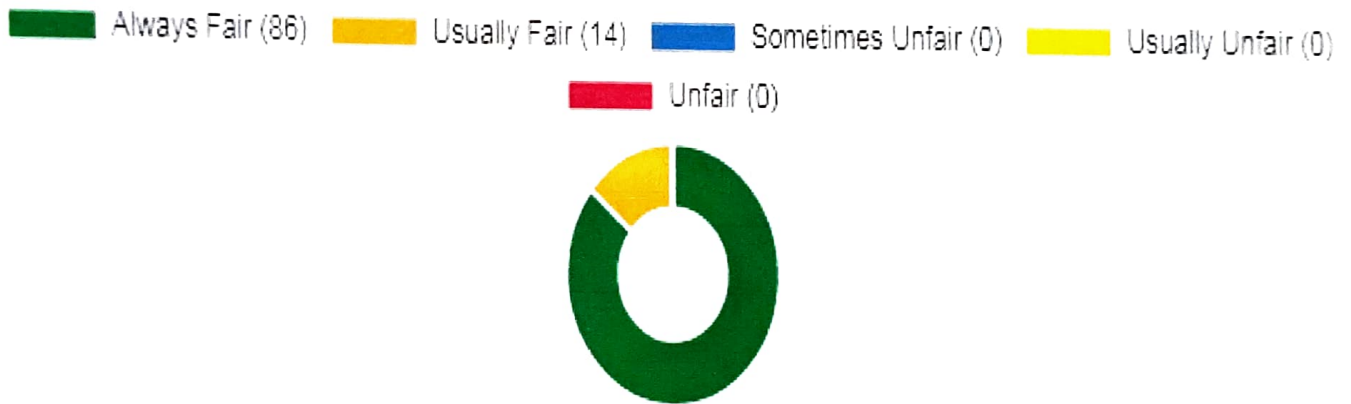
Every Time (78) Usually (18) Occasionally (0) Rarely (3) Never (1)



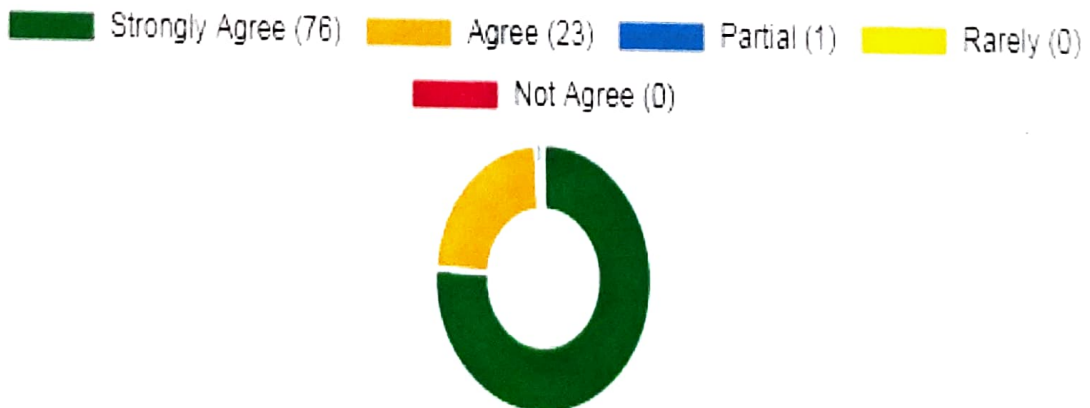
4.) Focus on Syllabus



5.) Create Self-Confidence



6.) Refers to latest developments in the field



7.) Share the answers of class tests or internal test questions after the conduct of the class tests/Internal tests

Strongly Agree (78) Agree (21) Occasionally Agree (0) Rarely (1)
Not Agree (0)



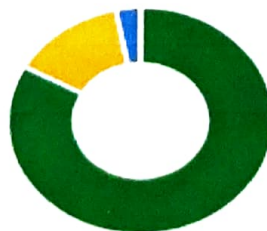
8.) Approach towards developing professional skill among students

Strongly Agree (78) Agree (21) Occasionally Agree (1) Rarely (0)
Not Agree (0)



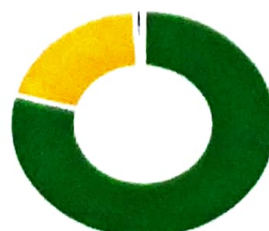
9.) Infrastructure Facilities

Excellent (83) Very Good (14) Good (3) Fair (0) Poor (0)



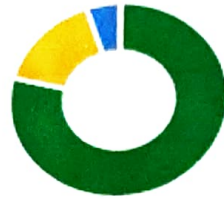
10.) How well did the teachers prepare for the classes?

Excellent (79) Very Good (20) Good (1) Fair (0) Poor (0)



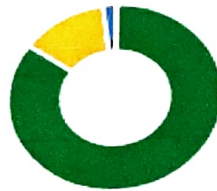
11.) The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.

Strongly Agree (79) Agree (16) Occasionally Agree (5) Rarely (0)
Not Agree (0)



12.) Was your performance in assignments discussed with you?

Strongly Agree (85) Agree (13) Occasionally Agree (2) Rarely (0)
Not Agree (0)



13.) The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth

Always Fair (86) Usually Fair (13) Sometimes Unfair (1) Usually Unfair (0)
Unfair (0)



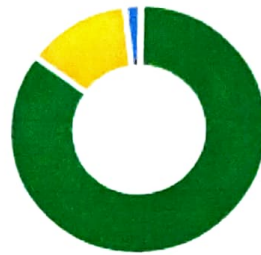
14.) The teachers identify your strengths and encourage you with providing right level of challenges

Strongly Agree (85) Agree (15) Occasionally Agree (0) Rarely (0)
Not Agree (0)



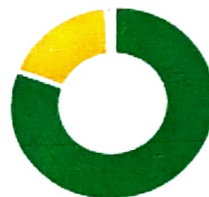
19.) How well were the teachers able to communicate?

Excellent (85) Very Good (13) Good (2) Fair (0) Poor (0)



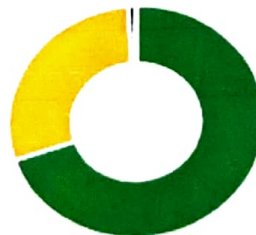
20.) Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work

Strongly Agree (81) Agree (18) Occasionally Agree (1) Rarely (0)
Not Agree (0)



21.) What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching

100% (70) 80% (29) 60% (1) 50% (0) 0% (0)



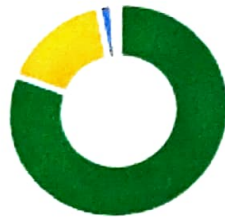
22.) Teachers inform you about your expected competencies, course outcomes and programme outcomes

Always Fair (82) Usually Fair (17) Sometimes Unfair (1) Usually Unfair (0)
Unfair (0)



23.) Your mentor does a necessary follow - up with an assigned task to you

Strongly Agree (81) Agree (16) Occasionally Agree (2) Rarely (1)
Not Agree (0)



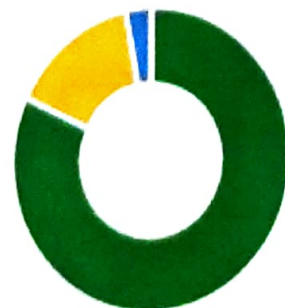
24.) The teachers illustrate the concepts through examples and applications


Strongly Agree (83) Agree (17) Occasionally Agree (0) Rarely (0)
Not Agree (0)



25.) The overall quality of teaching -learning process in your institute is very good

Excellent (82) Very Good (15) Good (3) Fair (0) Poor (0)




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